

EXPERTS IN PATIENT HANDLING SOLUTIONS



# COMMUNITY PATIENT HANDLING RANGE












Hospital Direct (**HD**) is a fast paced, dedicated, manufacturer and supplier of patient handling solutions, helping people around the world to overcome some of the greatest health challenges many of us may face. We are a professional, multi-generational team with a wealth of experience, constantly striving to invent, create and innovate solutions for optimal patient-centred care.

From providing personal independence to safe patient handling solutions, we ensure that our customers have the tools they require to sustain an active and healthy lifestyle whilst equipping healthcare professionals to offer care in the best way possible.

Our actions at HD have a significant impact on the lives of our customers, whether they be health care professionals e.g. Occupational Therapists / Clinical Advisors etc, or an independent user in their own home.

Our teams work towards a common goal that benefits the community healthcare sector as a whole.

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# HD'S COMMITMENT TO COMMUNITY

Experience counts, and for 26 years HD have worked with tens of thousands of healthcare professionals, and individuals in their own homes, to deliver solutions for the needs of the client. These solutions have proven invaluable to both the carer and the end-user alike, and this is why we are the go-to company for customer service and patient handling solutions.

Likewise, experience is essential from the practitioners themselves. The profession you operate in is so variable depending on individual client's needs, that there is no 'one-solution' fits all approach in every given situation. The hours of experience gained is an invaluable asset to your teams, clients, and local authorities who require the input from independent and council centred teams.

Not everyone has access to this experience though. Perhaps someone has just started out in the profession, or an individual may be needing solutions for their spouse so they can care for them at home.

No matter what level of experience you may have, we have designed our products to be used by all customers.

With ease of use in mind, HD has developed the widest range of self-manufactured patient handling support aids in the world, and it is the willingness to help all people no matter what the situation, that has led to the years of experience attained – making HD 'Experts in Patient Handling Solutions'.



## WHAT'S YOUR PRICE?

Don't spend endless hours or even days waiting to get quotes and prices for equipment that either you or your clients need. HD have created an easy to use Quote System on its website allowing you to attain a quote, with a price, in as little as 3 minutes. Simply log in to our website, add products to a quote, and complete a simple form. Once we verify it you'll receive it directly into your in-box and can forward it on to your purchasing department for order. As simple as ABC.

VISIT THE WEBSITE

QUOTES IN 3 MINUTES

PRODUCT VIDEOS

SECTOR SPECIFIC PRICING

FOR A 5% DISCOUNT VISIT OUR WEBSITE AND USE THE CODE 5-PERCENT-OFF

## HD KNOWLEDGE ZONE LAUNCHES

Over the years, HD has been at the forefront of developing patient handling equipment for all areas of healthcare.

Along the way, we have been asked to deliver various demonstrations, training, electronic modules, courses, and provide talks to all healthcare professionals globally.

All this has finally led to **HD Knowledge Zone**, a resource of practical and theoretical information all at your convenience, 24 hours a day, 7 days a week.

"**HD Knowledge Zone** is more than just 24/7 accessible training; it encompasses knowledge attained over the 27 years of experience working in the healthcare sector, from multiple employees and experts in the industry."

So, the question is how do you get a hold of this wealth of information and what do you need to know?

It simply depends on what you need, how much you want to engage, and when you want to know the answers.

At this point, **HD Knowledge Zone** consists of 6 resources for you to use at your disposal. These range from Face-to-Face Training, to Media Support Networks that include Product Demonstration Videos, Step-by-Step Photographs of products in use, User Instructions and additional literature. Or, you can simply have a friendly telephone call with one of us to get the answers you need. **HD Knowledge Zone** is now ready to use at a moment's notice.

See on the next page how **HD Knowledge Zone** can be used by you.



# HD KNOWLEDGE ZONE OVERVIEW



## FACE-TO-FACE LEARNING

**Face-to-Face Learning** is essential to all individuals and local authorities who are considering or have purchased our product ranges. These are free of charge.

Training sessions can be based on product ranges or exploration of specific organisational needs and commonly found problems, e.g. 'Getting legs into Bed'. If your organisation purchases our ranges, we will provide solutions, which many healthcare professionals face, for free.

Additionally, if your organisation is struggling with specific issues and situations, HD can offer a series of paid training courses, or can bespoke make you a required session. Please see the next page for detailed courses and enquire directly with us.

Finally, HD also have accredited trainers certified to provide RoSPA Level 3 'Train the Trainer' courses to groups of up to 12 people.



## LIVE REMOTE TRAINING

**Product Technical Support for remote workers** is always needed but rarely available when you need it. Our website, which is built to cater for mobiles and tablets, has a full media library which can be accessed once a free account has been created. The media library has videos and photos of each of our products being demonstrated with both single and multiple carers involved. This is easily accessible and free to use. All you need to do is create an account on our website. You can also call us at anytime, or use our online chat which is accessible at [www.hospitaldirect.co.uk](http://www.hospitaldirect.co.uk).



## 24/7 ON-LINE TRAINING PORTAL

HD has created an online portal for all healthcare workers, which can be accessed 24 hours a day, 7 days a week, 365 days of the year. The portal consists of a series of CPD certified training courses covering a series of products and situations that any healthcare worker/carer may face when trying to achieve solutions for a client. Access is free to all customers.



## PRODUCT TECHNICAL SUPPORT

**HD Knowledge Zone** is a wealth of information with practical help. You can access information by calling one of our dedicated customer support teams, contacting us via our online chat, emailing us, or by watching free and accessible online videos on each product page. To find the product, just simply type in the name/product code into our search box.

Many of our customers find that these options are enough. However, if additional support is required, simply create an account on our website and gain free access to the HD Knowledge Zone Media Library which shows a series of further videos, step-by-step photographs demonstrating the product in use, correct techniques, and useful PDF Guides.

Remember, Remote and Face-to-Face CPD Training Courses are also available to you and your teams.



## LIVE WEBINARS

**HD Knowledge Zone** hosts a series of webinars, covering a diverse range of different topics that are common to healthcare professionals across the Acute and Community market. These are available to anyone, as well as individuals in their own homes looking after loved ones. These are free to attend and will be held in our fully equipped training room.

Here you will find answers, solutions and effective techniques to solve a series of difficult scenarios that you face on a day-to-day basis. Join us to explore these solutions, and see how HD Knowledge Zone can be a resource to help make your job so much simpler, more efficient and more effective.



## HEALTH AND SAFETY TRAINING

Every organisation with five or more employees are required to provide basic health and safety training to all of their employees. With over 40 main courses, and over 35 refresher courses, there is always something for everyone in **HD Knowledge Zone**.

'Lone and Remote Workers' and 'Safer Driving Awareness', are just two examples of our essential training courses that are ideally suited to community and local authority professionals. These are CPD certified and written by professionals across many industries.

SUPPORT FROM START TO FINISH >>>>>



# HD KNOWLEDGE ZONE GET TRAINED, GET QUALIFIED, GET TRAINING!

HD Knowledge Zone offer a series of comprehensive training courses to any individual or groups, and this is why HD are the go-to company for:

Patient handling product solutions

Practical information, technical help, advice, and support

Training, free information, product demonstrations and training courses

## WHY TRAIN WITH HD AND HOW YOU GAIN FROM HD KNOWLEDGE ZONE

To anyone working in the healthcare sector, it becomes evident that no patient is the same. Therefore, no situation is the same and what works for one client does not necessarily work for another. Environments are different, equipment varies, and client needs are unique to the individual. However, although we can find that each individual requires something new, there are practices and techniques which remain the same.

Therefore, **HD Knowledge Zone** provides a series of in-house, and off-site training courses which cater for multiple client situations.

### CHOOSE HOW YOU WANT TO BE TRAINED

#### FACE-TO-FACE RoSPA ACCREDITED CERTIFICATIONS

##### 2-Day RoSPA Level 3 – Train the Trainer Course

Working with industry experts and alongside our own HD Trainers, HD offer our trainees a Level 3 National 'Train the Trainer' Award for the care and nursing home sector. Accredited by RoSPA, and OFQUAL regulated, the course will ensure that you are comfortable and confident in all areas of your training, and in line with the set standards of the Care Quality Commission (CQC).

Please enquire for more information:  
Email: [sales@hdigroup.co.uk](mailto:sales@hdigroup.co.uk)  
Phone: 01588 640 144

##### 4-Day RoSPA Level 4 – Train the Trainer Course

Please enquire for more information:  
Email: [sales@hdigroup.co.uk](mailto:sales@hdigroup.co.uk)  
Phone: 01588 640 144

#### FREE REMOTE/ONLINE/FACE-TO-FACE TRAINING

##### In-Bed Management – Solutions and techniques for safer patient moving and handling

CPD Training (2.5 Hours) | In-depth demonstration and implementation of techniques Practical if face-to-face or if you are in your own training room | Single or group training Remote/online training free of charge | Face-to-face – request quote

##### Sit-to-Stand – Assisting clients and/or promoting independence

CPD Training (1 hour) | Single or group training | Remote/online training free of charge

##### Heavier Client Solutions – A range of techniques and product solutions

CPD Training (1 hour) | Single or group training | Remote/online free of charge  
In-depth face-to-face available (please ask about our 'Specialist Bariatric and Plus Size+ Handling Training Course' and request quote)

##### Empowering the Client – Techniques for self-independence in the home

CPD Training (1-3 hours) | Product solutions, techniques and safe practices In-depth demonstration and implementation of techniques | Single or group training Remote/online (1 hour free of charge) | In-house face-to-face – request quote

##### Single Handed Care – Techniques to reduce effort and promote safety

CPD Training (1-3 hours) | Product solutions, techniques and safe practices In-depth demonstration and implementation of techniques | Single or group training Remote/online (1 hour free of charge) | In-house face-to-face – request quote

##### Full Day CPD Training

Combining any 2 of the above modules | Group CPD training (up to 2 x 3 hour sessions) single or group training | Remote/online training (£70 per person – min. 10 people) In-house face-to-face – request quote



# HD KNOWLEDGE ZONE FACE-TO-FACE TRAINING COURSES

## RoSPA Accredited Train the Trainer Courses – facilitated by HD

Regulated by OFQUAL and accredited by RoSPA Qualifications, **HD Knowledge Zone** works with the best trainers in the UK to provide accredited education to healthcare professionals.

Most of the courses we offer are a Train the Trainer qualification, but we can also provide more basic Manual Handling and People Handling courses if needed.

Whether we run courses at your premises, or you utilise our very own fully equipped training facility, we have a solution to meet your needs.

Supported by a state-of-the-art training portal, the course provides all the tools a delegate would need to effectively deliver:

- > INTERNAL TRAINING
- > WORKBOOKS
- > PRESENTATIONS
- > HOW TO VIDEOS AND SAFE SYSTEMS OF WORK
- > PLUS MUCH MORE



HD Knowledge Zone facilitates training that teaches techniques that work, making People Handling so much easier and safer

Delegates are given access to a state-of-the-art online training portal

Full pre and post course training support for every delegate

If you only need a small number of delegates trained, we can offer open courses at our very own training facility

Training at your own premises, or at a central location

“New and Improved Practices – It is a new way of working but it is a better way.”

*Clinical Procurement Specialist*

Get a Quote Today and Call **01588 640 144**



Clun Valley is at the heart of everything we do

## IS HD A GREEN COMPANY? EXPLORING HD'S GREEN SUSTAINABILITY PLAN

As far as is possible, could the healthcare service find a 'greener' supplier to work with?














UK manufacturing has its benefits, and some of those benefits include:

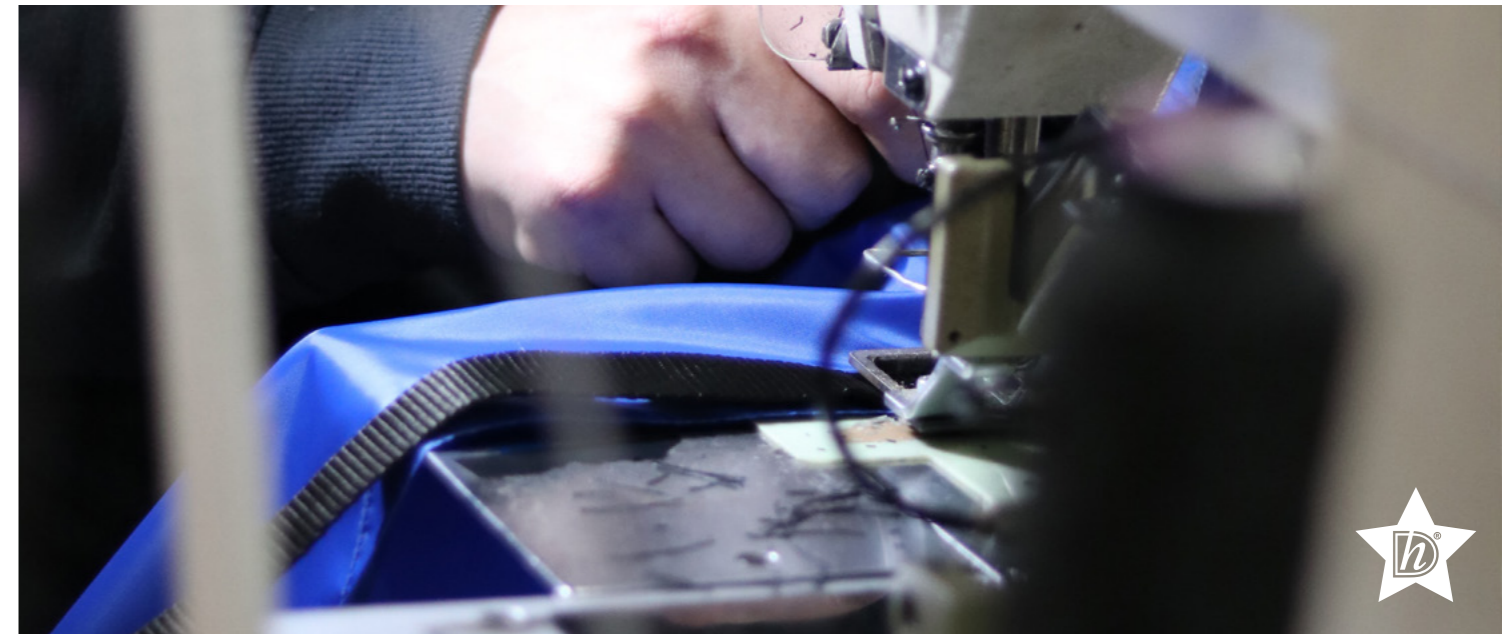
**EFFICIENT MANUFACTURING** – more productivity, reduced emissions, greater output = **more green**. Faster production methods result in less energy used.

**CLEANER ENERGY SOURCES** – Continued research into renewable energies, higher sustainability, lower emissions = **more green**. UK manufacturing processes are often deemed a lot cleaner than some methods used in other countries.

**NATIONAL DELIVERY NETWORK** – *less waiting times, less cost, lower carbon emissions* = **more green**. All of our products are delivered from within the UK, therefore your products do not need to travel long distances in order to reach you! This reduces emissions and ensures a cleaner process from production to the end-user.

Below is a selection of additional processes which HD are investing into to make Carbon Neutral as realistic as possible:

-  Hydrogen Power
-  Solar Power
-  Zero carbon
-  Possibly growing our own fuel = Miscanthus and tree recycling
-  Tree planting
-  Exploring new premises reaching BREEAM Certification Standards
-  Green status with Shropshire Council
-  State of the Art Solar Panel Energy
-  Paper recycling (cardboard, paper into briquettes etc)
-  Alternative Laundry systems (non-toxic, zero-heating and computerised guarantee of decontamination)
-  Moving from Diesel engines to hybrid / electric cars
-  State-of-the-Art workplace car recharging points
-  Local/domestic raw materials sourcing to ensure low carbon emissions and guaranteed supply



Manufactured in our own factory in Shropshire

## EXCLUSIVE PRODUCTS BRANDS WE MANUFACTURE THAT YOU CAN TRUST

From concept, to development, and into production, our exclusive patient handling equipment ranges are designed to address the specific needs of both health care professionals and those receiving care.





# POSITIONING – CHAIR



HD provide expert solutions that help carers easily manoeuvre people into a virtually endless range of positions so that the patient remains comfortable at all times, regardless of surface. With a wide range of chair positioning aids, we manufacture and provide easy to use solutions which can be utilised in a variety of settings, whether in the house, bathroom, lounge, car, care home, or hospital. Whether repositioning, getting comfy, or remaining in a secure location, moving when in a seated position can be a difficult task for many people to achieve, and certain care needs to be ensured to protect the individual. HD have many of these solutions which we are sure you will find in this section.

## WELCOME TO HD COMMUNITY PRODUCT RANGE

FIND ALL THE SOLUTIONS YOU NEED TO PROVIDE SAFER PATIENT FOCUSED CARE

“Hospital Direct aren’t just a product company, they’re a solutions company”  
*Clinical Advisor*



### ANTI-SLIP FOOT PAD



A unique safety aid that helps to prevent slipping when patients are getting in and out of bed or sitting and rising from a chair.



### NON-SLIP CHAIR PAD



Those who slip down in chairs can use this Non-Slip Chair Pad to maintain a comfortable position while sitting up.



### SMART MOVER™



A wheelchair posture aid helping patients sit comfortably in wheelchairs.



### GLIDE AND LOCK – CHAIR



Allowing users to position themselves comfortably in chairs with minimal support from carers.



### GLIDE AND LOCK – PRESSURE REDUCING



An innovative One-Way Slide that ensures a pressure cushion does not slip from beneath a patient when sat on.



ALLOWING PEOPLE TO BE POSITIONED IN CHAIRS EASILY

TO VIEW OUR FULL RANGE OF POSITIONING PRODUCTS, VISIT OUR **WEBSITE** AT [WWW.HOSPITALDIRECT.CO.UK](http://WWW.HOSPITALDIRECT.CO.UK)



# POSITIONING – BED

Moving with Dignity is required in every area of healthcare, and HD have a full selection of bed positioning systems that can be used for dignified care, whilst allowing the carer to do their job with maximum efficiency. Our positioning aids are used across the world to support the individual requirements of all who require moving and handling, regardless of position, location, or condition. Whether the user is continuously bed bound or only requires support at certain times throughout the day, HDs bed positioning Aids will provide you with the tools.



# POSITIONING – BED



"I wish to take the opportunity to thank you and the technical team for producing such an exemplary finish following the brief"

*Clinical Procurement Specialist*

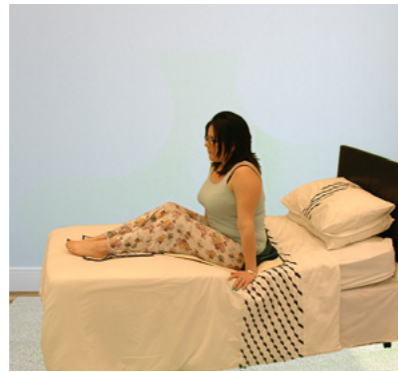
## ANTI-SLIP FOOT PAD



A unique safety aid that helps to prevent slipping when patients are getting in and out of bed or sitting and rising from a chair.



## ANTI-SLIP SLIDE SHEET



Allowing patients to reposition themselves in bed without slipping.



## BED LOOPS



Patients who struggle to turn in bed can use these Bed Loops to securely reposition themselves and safely move to the edge of the bed.



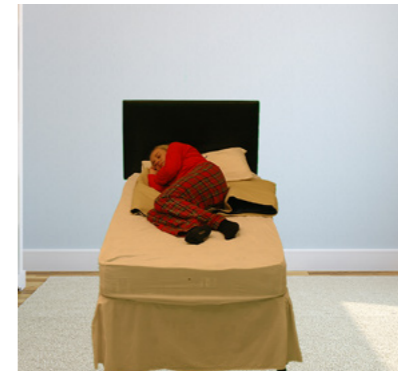
## GLIDE AND LOCK – BED



A handy one-way slide sheet for patients who need help to sit up in bed.



## GLIDE CUSHION



An innovative patient turning system, helps patients rotate themselves independently.



## HANDY STRAP



An ideal back support for bed sitting, perfect for patients who can't sit up without assistance from a carer.



## CRASH MATS / FALL MATS



Ensure that a bedroom is safe and secure with our HD Deluxe™ cushioned Crash Mat range.



## EASY LEG TURNER



Simple but brilliant, this leg lifter allows a carer to safely raise a person's legs and swivel them into or out of bed.



## GLIDE AND LOCK WITH ROTARY LEG LIFTER



Making getting into and out of bed comfortable for patients who have limited mobility.



A BRITISH MANUFACTURER LOOKING AFTER YOU, OUR CUSTOMERS



## FLEXICARE 4-WAY



Helping caregivers perform easy, safe patient transfers for 24/7 in-bed care.



## LIMB PADS



A series of deluxe pads and wedges designed to provide comfort and pressure relief for limbs and various parts of the body.



HDDELUXE™

HDDELUXE™

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# POSITIONING – BED



# POSITIONING – BED



“It was a very positive experience working with a company with such vision and a positive ‘can do’ attitude”

*Clinical Advisor*

“These in-situ slide sheets deliver the best value to community equipment services.”

*Senior Occupational Therapist*

## ROMA™ MATTRESS PROTECTOR



Making patient repositioning easier for both carers and patients.



## ROTARY LEG LIFTER



The Rotary Leg Lifter takes the difficulty out of getting into and out of bed for patients who have mobility issues.



## SIBA™ – SATIN IN-BED ASSISTANCE



An extensive range of in-bed care products designed exclusively with our own poly-cotton and satin weaves.



## SLIDEEZI® J-PACK™



Enabling carers to easily turn, swivel or slide patients up and down in beds and trolleys and transfer patients between two surfaces.



## SLIDEEZI® SLIDE SHEET RANGE



An ideal range of products for carers who need to turn, transfer or re-position patients up and down in beds and trolleys.



## WEBBING ROPE LADDER



A wheelchair posture aid helping patients sit comfortably in wheelchairs.



## BED POSITIONING WEDGE – SMALL



Essential tools to prevent pressure sores, ensure in-bed safety, and increase patient comfort in bed.



## BED POSITIONING WEDGE – MEDIUM



This Bed Positioning Wedge provides essential support to reduce pressure sores and keep patients comfortable in bed.



## BED POSITIONING WEDGE – LARGE



This larger wedge is great for plus+ size bariatric patients who require support and stability in bed.



## PRODUCT SPOTLIGHT

### SIBA™ – SATIN IN-BED ASSISTANCE

Our **SIBA™ Satin Ranges** help people when reposition in bed. All **SIBA™ Base Sheets** allow safe and easy repositioning for people in bed enabling them to turn easily from side to side but not slip down.

All **SIBA™ Top Sheets** are designed to be used in combination with our **SIBA™ Base Sheets** by single or multiple carers to reposition a person in bed. If a person needs assisted repositioning, this is the sheet that the patient lies on and which is used for repositioning around the bed.

#### Certified benefits:

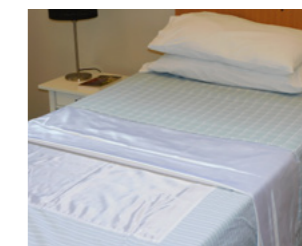
- Body Pressure Mapped
- Wash up to 90°C
- Dynamic mattress air hose fitting

#### Available in:

- 2 Way Base Sheets
- 2 Way Top Draw Sheets
- 4 Way Top Draw Sheets
- Combination Packs
- Pillow Cases

Suitable for patients up to 400kg Safe Working Load (SWL)

Breathable



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# TRANSFER – CHAIR

Many people require healthcare seating solutions in their daily tasks and HD are pleased to provide many of those unique solutions as support aids for both healthcare professionals, and individuals in their own home. Getting in and out of a seated position can be difficult for many, but HD aims to lighten that burden by offering a range of products which help healthcare professionals and individuals perform seated transfers with ease and comfort. Transferring into and out of chairs doesn't have to be difficult, and that's why we offer a series of product ranges that complement your task with maximum ease of use.

## CURVED SITTING BOARD



Our new Eezi-Transfer™ Curved Sitting Board has a Safe Working Load of 265kg and is perfect for sliding between two surfaces.



Hospital Direct  
**EEZI-TRANSFER**  
BOARDS

## FOOT STOOL



The Foot Stool is designed to provide extra height that delivers added comfort and stability. It can be used to administer personal care.



**HDDELUXE™**

## LEG LIFTER



Where lifting legs into bed is a problem, this wipeclean leg lifter allows users to get into and out of bed independently.



# TRANSFER – BED



Transferring onto and off from a bed can be daunting, but the right equipment is a great support and comfort to the carer and patient when these transfers are taking place. Some items are used to bridge gaps between two surfaces, allowing transfers onto different equipment to take place such as toileting or wheelchair use. Equally, these manoeuvres can be necessary for bed-to-bed transfers. Whatever the need or purpose, equipment is essential to protect all involved so that the client is made to feel sure and stable throughout the process. HD helps facilitate this need through its various products which you will find in the section below.

## BRIDGING BOARD



Our new Eezi-Transfer™ Bridging Boards are perfect for transfer between two surfaces, using these to bridge the gap.



Hospital Direct  
**EEZI-TRANSFER**  
BOARDS

## ECONOMY EXTENSION STRAPS



The Economy Extension Straps minimise the risk of carer injuries during patient supine transfers.



## OVAL SLING FITTING BOARD



Our new Eezi-Transfer™ Oval Boards are for those needing to create space between a patient and a surface, and to fit slings.



Hospital Direct  
**EEZI-TRANSFER**  
BOARDS

## ROTA CUSHION



An innovative swivel seat for car use – allows you to stay safe during transfers and when getting in and out of vehicles.



## ROTA PAD



An ideal swivel foot pad for those who struggle to move from a bed to a chair or wheelchair.



## TRANSFER BOARD SLIDE



The Transfer Board Slide makes moving between beds, chairs and cars easy for those who have reduced mobility.



## SLIDEEZI® SLIDE SHEET RANGE



An ideal range of products for carers who need to turn, transfer or re-position patients up and down in beds and trolleys.



## PRODUCT SPOTLIGHT

### HDDELUXE™ FOOT STOOL



TO VIEW OUR FULL RANGE OF TRANSFER PRODUCTS, VISIT OUR **WEBSITE** AT  
**WWW.HOSPITALDIRECT.CO.UK**

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**WWW.HOSPITALDIRECT.CO.UK**



# SUPPORTIVE PRODUCTS

Personal Care is essential to the health and well-being of every patient, and dignity is of the utmost importance for each person who requires support in this area. Certain situations mean that a client may require support in the area of self-cleaning and HD offers a variety of solutions for this purpose, from Paediatric to Bariatric patients. Additionally, support may be needed in other tasks which many of us would deem simple, every day activities such as dressing and being dressed. HD considers such situations in life and offers unique exclusive solutions which will help you conduct these activities when the client needs such support.



# OUT AND ABOUT



When a person needs to travel, they should be able to travel with confidence and in comfort! It's important for people to maintain their independence and feel free to travel from A to B. Accessing vehicles is sometimes daunting for individuals, couples, or even practitioners who are helping their clients. This doesn't have to be the case. With a series of solutions, HD can provide simple to use systems which promote independence and security while getting 'out and about'.

## EASIDRESS



EasiDress dressing aids make getting ready easier, both for independent users and those who need support from a carer.



## FISHERMANS LEGS / PRO DRESS ASSIST PACK



Getting dressed in bed has never been easier – the Fishermen's Legs enable dignified dressing for patients who need carer assistance.



## HANDLING BELTS



Our range of Handling Belts allow carers to support patients into and out of sitting positions and help them walk around safely.



## SPONGES – BED / BATH



Ideal for patients who need a full body wash but are unable to use a shower.



## CAR ASSIST PACK



The Car Assist Pack is a selection of car mobility aids – makes journeys easier for those who struggle with vehicle access.



## CAR SLIDE SHEET



The Car Slide Sheet transforms any car seat into a slide seat, ideal for those who need a slippery surface to get into and out of vehicles.



## HIP ASSIST PACK



The Hip Assist Pack combines a series of essential in-bed aids for those who are recovering from hip replacements.



## LIMB PADS AND WEDGES



A series of deluxe pads and wedges designed to provide comfort and pressure relief for limbs and various parts of the body.

HDDELUXE™



## OCTOPANNUS SUPPORT BELT



Offering the pannus support patients need during surgery and recovery.



## STRAP ASSIST



An ideal solution to help a carer support a patient. Lifting legs, helping a collapsed patient stand to their feet, or simply helping a patient up in bed.



## DOOR PULL STRAP



Helping patients and clients rediscover their independence so they can embark on car journeys more easily.



## HANDY BAR



Car mobility aid that helps those with limited mobility get into and out of cars without assistance from a carer.



TO VIEW OUR FULL RANGE OF PRODUCTS, VISIT OUR **WEBSITE** AT [WWW.HOSPITALDIRECT.CO.UK](http://WWW.HOSPITALDIRECT.CO.UK)

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It may be at the back of the catalogue but these weird and wonderful products from HD continue to gain focused attention from healthcare practitioners around the world. Unique to us, and designed with you in mind, these specialist solutions break the mould of standard community equipment – yet are loved for their creative usefulness. HD really do think of everything. So if there is a situation which you have struggled with before, or one which hasn't yet arisen in your day-to-day workplace, our specialist solutions may just solve a problem that may one day be on your radar.



"Simple and Effective – I am pleased someone has come up with a simple and effective solution."

*Manual Handling Advisor*

## EMERGENCY LIFTING SHEET



Offering the ultimate falls management solution for transporting an injured person from the site of a car accident or other emergency.



## EMERGENCY MANUAL HANDLING PACK



The Emergency Manual Handling Pack is the ideal falls management solution when someone collapses at the scene of a person's fall.



## PATIENT TRANSFER SHEET



Enabling staff to transfer supine patients from one lying surface to another across a lateral transfer board.



## HIP ASSIST PACK



The Hip Assist Pack combines a series of essential in-bed aids for those who are recovering from hip replacements.



## KNEELA KNEELING PAD



Allowing carers to assist patients at ground level.



HDDELUXE™

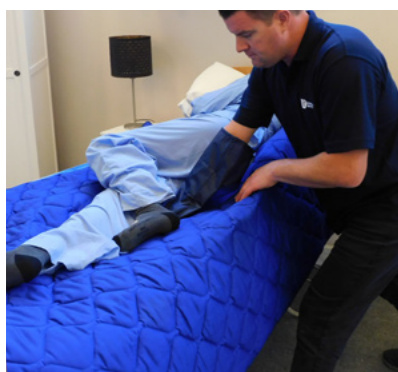
## OCTOPANNUS SUPPORT BELT



Offering the pannus support patients need during surgery and recovery.



## SLIPPY SLEEVES



The perfect slide sheet mitt solution for patients undergoing procedures involving repositioning.



## SPONGES – BED / BATH



Ideal for patients who need a full body wash but are unable to use a shower.



## FISHERMANS LEGS / PRO DRESS ASSIST PACK



Getting dressed in bed has never been easier – the Fishermen's Legs enable dignified dressing for patients who need carer assistance.



## PRODUCT SPOTLIGHT

### FISHERMANS LEGS / PRO DRESS ASSIST PACK

The Fishermans Legs / Pro Dress Assist Pack is a range of easy to use slippy legs and sleeves to help put on clothing.

Our Fishermans Legs / Pro Dress Assist Pack is designed to help a carer to put trousers/pyjamas on a bed-bound person or someone who requires a lot of assistance.

There are no other products like them available. Designed and made exclusively by HD, the products elevate strain to the carer and reduce the risk of skin sheering for skin conditions and fragile patients.

#### BENEFITS

- Easy dressing aid for carers to clothe a person in bed.
- Suitable as an aid for an individual who can clothe themselves but require a little help.
- Super slippy fabric for extra ease.

#### FEATURES

- Available in multiple sizes: Child, Small, Medium, Large, X-Large and Standard (one size fits all).
- Washable 40°C to 74°C and low tumble dry.
- Replacement parts available if lost.



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# ADDITIONAL SERVICES AND AFTERSALES SUPPORT



Remember to ask us about HD knowledge Zone where you can get:

## Face-to-Face Training

- HD will happily provide face-to-face training sessions at your premises/ head quarters.
- On-Site Healthcare Professional Training Days / ERGs.

## Full Media Library

- Photos – to support your online catalogues
- Videos – to support your online catalogues
- User Guide Literature – to support your online catalogues
- Sales Literature – to support your online catalogues

## Live Remote Training

- Online Healthcare Professional Training Days / ERGs.
- Sessions covered by product type and scenario.

## Provision of your organisation's Own Branded Online Training Portal

HD has its own bespoke Online Training Portal. This can be adapted to suit your organisation's own branding. This portal features our key product training programs which can be undertaken 24/7/365, anywhere. So, if your organisation purchases our products as core stock, we will give access to each of your employees so they can benefit from unlimited product training at any time of the day or week, with your corporate branding.

## Online Chat Feature

We have integrated a quick and easy online chat system into our website giving you the opportunity to ask us questions when on the move, at home, or in the office. We understand that sometimes a phone call is not always possible, so simply enquire by either joining an online chat, or emailing us via our website Contact Us form.



# AWARDS, ACCREDITATIONS, AND MEMBERSHIPS

Below are a selection of the credentials that HD proudly hold. We believe in letting our customers know about the successes and achievements we have obtained to help give you confidence in the brand that you believe in.

## AWARDS

**Medilink**  
West Midlands  
Winner Outstanding  
Achievement Business  
Awards 2021

**Medilink**  
Highly Commended  
Outstanding  
Achievement -  
Healthcare Business

**Winner**  
Shropshire Chamber  
**BUSINESS AWARDS 2019**  
Celebrating business excellence  
BEST SMALL BUSINESS (6-20 EMPLOYEES)

Winner Shropshire  
of the Chamber  
Awards 2019, by  
unanimous vote

**SME NEWS BUSINESS ELITE AWARDS 2020**

Recognized as Leading  
Supplier of Patient  
Handling Equipment  
2020, by SME News

## ACCREDITATIONS

**ISO 13485** was written to support medical device manufacturers and implements the processes required for consistent design, development, production, installation, and delivery. The ISO13485 accreditation ensures reliability and quality of the medical device in different countries, proof of compliance with legal, regulatory, contractual, and marketing requirements, demonstrates product safety to the patient/end user. This accreditation is hugely beneficial to the company, and we are all exceptionally proud of this achievement.

**ISO 14001** is an internationally agreed standard that sets out the requirements for an environmental management system. It helps organisations improve their environmental performance through more efficient use of resources and reduction of waste. It also helps to reduce operating costs and helps maintain margin under price pressure. Being awarded ISO14001 boosts the reputation of HD and gives access to customers that demand their suppliers hold a certified environmental management standard.

**ISO 45001** is the world's international standard for occupational health and safety, issued to protect employees and visitors from work-related accidents and diseases. We are not required by law to implement ISO 45001, but it can help provide a structured framework for ensuring a safe and healthy workplace. Being awarded ISO 45001 status reduces downtime and overall costs, which can be reflected to our customers.

**ISO 9001** is the international standard that specifies requirements for a quality management system (QMS). We use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements. Obtaining this accreditation proves that HD make a commitment to achieving consistent quality. We always aim to strive to ensure a high customer satisfaction and higher perceived quality of customer service.

**CPD CERTIFIED**  
The CPD Certification Service

CPD stands for Continuing Professional Development. CPD is recognised as an independent accreditation that supports the obligations and policies of professional bodies and academic institutes. HD have our courses approved by CPD to ensure that expected levels of training is provided for healthcare professionals. By having CPD approved courses, we can offer quality training that meets set requirements.

## MEMBERSHIPS

The National Back Exchange (NBE) is a leading authority in moving and handling. HD has worked with the NBE for over a decade and is recognised as a leading support in the industry through our product solutions, leading knowledge base, and services. Being a member shows commitment to the industry and keeps HD at the forefront of safe practices, whilst giving our customers assurance that we are experts in our field. We are always proud to work with the best in the business

**Cool Shropshire & Telford**

Cool Shropshire is the Shropshire Council initiative for an environmentally clean and zero-carbon operation by 2030 and covers all the major pillars of environmental care. HD is a keen supporter of this and other initiatives – including Healthcare market initiatives, that contribute to a cleaner living and working environment. HD is keenly involved with Shropshire projects that deliver power from green hydrogen.



Such a pleasant experience in dealing with Hospital Direct. A company who actually cares.



EXPERTS IN PATIENT HANDLING SOLUTIONS



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